



TOUCH NURSE CALL SYSTEM

PREMIUM RANGE

The most comprehensive and adaptable
nurse call system from Intercall



We are driven by a vocation to develop innovative solutions to support the care sector.

We call this considered innovation

Intercall is a renowned UK manufacturer of nurse call systems, deployed in healthcare facilities in the UK and around the world providing security, comfort and assistance to staff, residents and patients. All Intercall products undertake rigorous testing to ensure they meet the standards of modern environments. Our commitment to innovation through continuous research, development and improvement, has made Intercall one of the best-selling call systems in the world.

- Our team are committed to creating solutions that help keep both staff, residents and patients safe and secure.
- Every Intercall system is the product of specialist knowledge and experience gained through over 30 years of research and development.
- Intercall is known for its great people, their dedicated customer service and knowledgeable technical support.
- Intercall work with trusted trained partners across the globe to provide expertise.

We employ continuous research and development to improve performance and reduce our carbon footprint, investing in low power technology and the use of antibacterial materials.

Why Intercall Touch?

Designed by healthcare professionals for healthcare professionals. The Touch Series is a UK manufactured and designed IP nurse call system, using hospital grade materials that house Intercall technical excellence providing easy communication and management of patient care.

The most flexible, programmable nurse call system from Intercall, Touch can be tailored to any care environment. Whether state-of-the-art hospitals, residential care homes, mental health facilities or dementia care settings, the Touch nurse call system is the first choice for new build or renovation projects and upgrades.

Stylish and simple to install, Touch provides full accountability using a sophisticated data-logging system giving access to care and performance information.

Care Cards and Tokens can be programmed with staff ID.



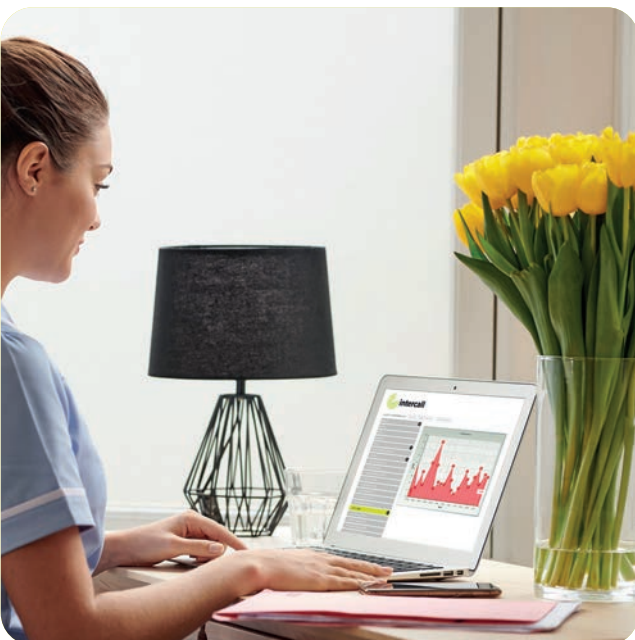


Technology

Touch invests in the latest technologies to monitor staff response and movement using ID Care Cards and Tokens, Wearable Devices for patients providing reassurance that help is at hand, and thermal imaging to monitor behavioural patterns with Safeguard for Dementia solutions.

Programmable

Multiple programmable event styles provide customised client solutions to enable nursing staff to quickly assess priorities and respond accordingly.



Cloud Datalogging

Record system events, retrieve and create reports. The Intercall data logging system provides accurate performance data, helping health care managers make informed decisions, while reassuring patients and their families of high care standards.

Touch Screen Nurse Call Displays

Touch Display

The Touch Display is the central hub of the Touch series nurse call system and the primary staff interaction point. It helps nursing staff with monitoring while notifying them of calls and alerts on the system, allowing them to decide the most appropriate response. Multiple displays can be installed, ideally on a desk or wall mounted, depending on the size and individual needs of the care facility.

Touch Display Plus

The Touch Display Plus has all the functionality of our Touch Display, with the addition of a full duplex VoIP speech device.

Perfect for larger hospitals or care residences, the Touch Display Plus allows staff to speak to patients and residents allowing them to decide the most appropriate response.

Touch Display 948



Touch Display Plus 958



948 - Touch Display





958 - Touch Display Plus

KEY BENEFITS



Audio-Visual

The Touch Display is a full colour touch screen with clear iconography to help staff quickly prioritise calls.



Locate Staff

Care Cards and Tokens are used to identify staff actions and control user access.



Flexible

A user configurable colour and sound palette allows the client to customise call levels and priorities according to their needs.



Design

All products in the Touch range have been designed using engaging soft forms, balancing technology with human engagement.



VoIP Connectivity

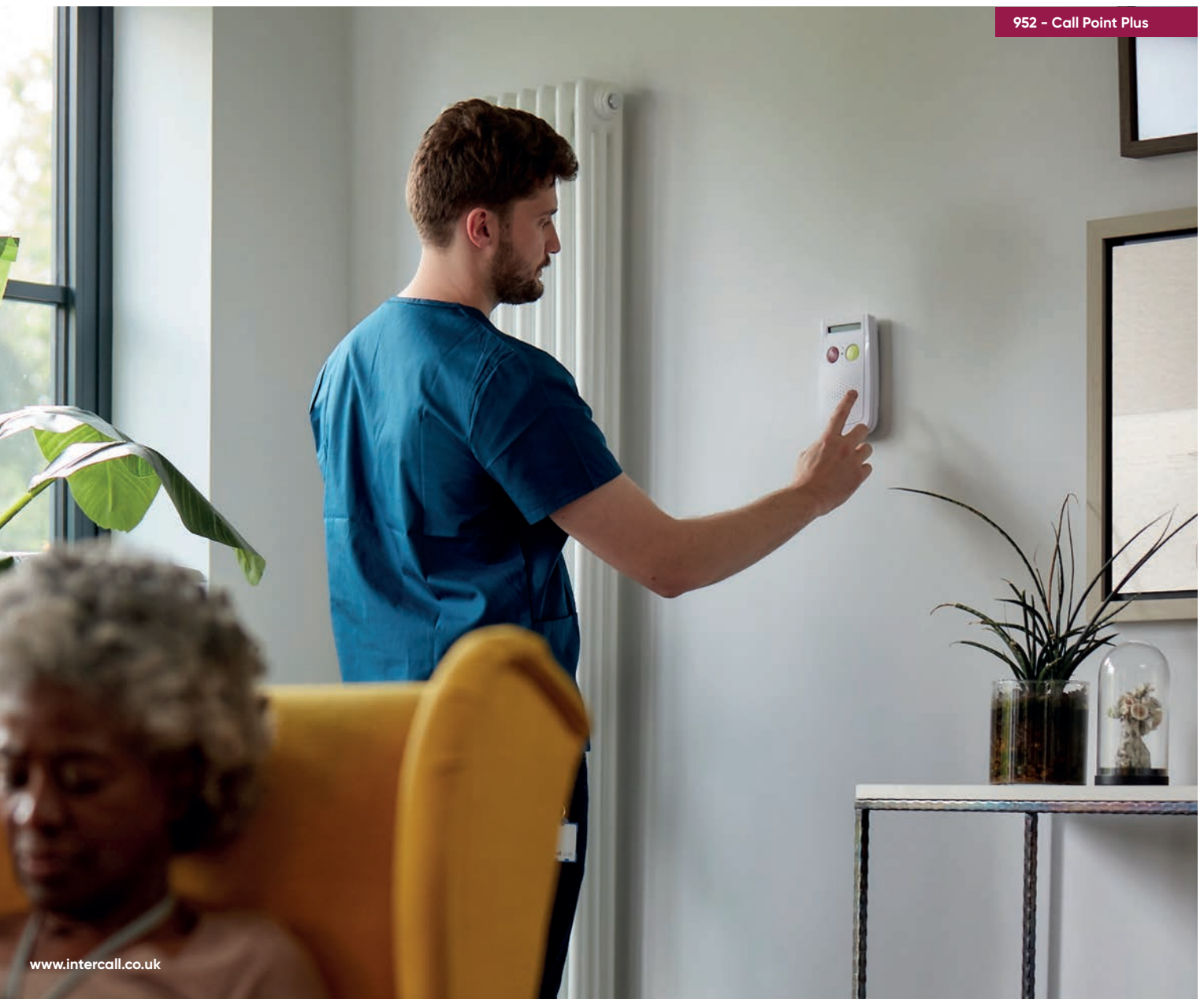
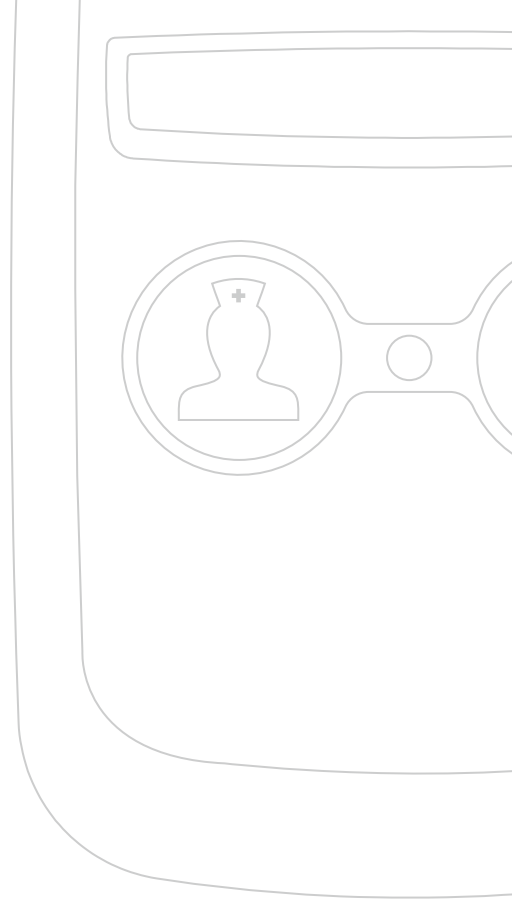
Care staff can contact and speak to users across the system with the Touch Display Plus. VoIP allows staff and patients to speak to each other with privacy.

Call Points

The Touch Call Points provide a simple to use means of calling for assistance, whether positioned alongside the bed or in more general areas.

Ideal for use in most care environments, the sleek, wall mounted design is the perfect call assistance device for staff, patients, or residents. Touch Call Points are fully programmable with multiple call levels and automatic escalation, with tethering ability to call accessories and devices.

There are four Call Points in the Touch range - Basic, Standard, Plus and Code Blue.



952 - Call Point Plus

Call Point Basic

The Call Point Basic is our entry level addressable Call Point with pear lead connection and reassurance LED.

Call Point Standard

The Call Point Standard has the functionality of the Call Point Basic and features NFC technology to identify staff through Care Cards and Tokens, a LCD display to provide call information, and pairing with Intercall wearable technology.

Call Point Plus

The Call Point Plus has all the functionality of our Call Point Standard, with the addition of a full duplex VoIP speech device providing the instant reassurance of human interaction. Our most advanced call system it can be deployed in assisted living programmes where residents are more independent.

Code Blue

Code Blue is the highest call system alert. Call Point Code Blue provides nursing staff with an immediate emergency call button. The location and code blue alert level is automatically broadcast across the nurse call system for priority action.

	Duplex Speech LCD Info Display NFC Care Tokens / Cards Wearables Programmable Closing Contacts Reassurance LED					
Call Point Plus (952)	•	•	•	•	5	•
Call Point Standard (922)		•	•	•	5	•
Call Point Basic (920)					3	•
Call Point Code Blue (920CB)						•

Call Point Plus 952



Call Point Standard 922



Call Point Basic 920



Call Point Code Blue 920CB



Safeguard for Dementia

Residents living with Dementia often have complex and demanding care needs. The Intercall Safeguard System balances care with minimal intrusion, helping preserve independence and dignity.

Intercall thermal imaging technology allows independence and privacy, removing the risk of inherent false alarms and trip hazards. The Safeguard Sensor passively monitors the patient environment to build a pattern of behaviour, automatically alerting staff when assistance is required.

914 - Safeguard Sensor



Safeguard Sensor

The Safeguard Sensor monitors rooms where the resident is prone to falling or wandering at night. Positioned on the ceiling the Safeguard Sensor passively monitors bed occupancy using thermal imaging detection to provide accurate motion readings, while allowing the resident to adjust their sleeping position without the risk of generating a false alarm. Fully adjustable, the Sensor can detect activity in pre-defined areas.

Upon detecting human movement, the Safeguard Sensor can be configured to illuminate a light in the residents room, helping reduce the risk of falls and injury. It also eliminates the need for traditional pressure mats, removing the risk of potential trip hazards and infections.

KEY BENEFITS



Thermal Image Sensor



Reassurance



User Friendly & Hygienic

915 - Touch Safeguard Point



Safeguard Point

The Safeguard Point is used to control the monitoring functions within a bedroom. Its sleek wall mounted design allows the unit to be positioned either side of a bedroom door for simple staff operation. The built-in reassurance LED and LCD screen, provides staff with an immediate visual indication of the room status, while access can be authorised and monitored using Intercall Care Cards and Tokens.

KEY BENEFITS



Restricted Access



Multiple Call Levels



LCD Display

Intercall Safeguard for Dementia can be installed on the Intercall bus network, either as part of a stand-alone Safeguard System or integrated into the Touch nurse call system.

Access Point, Care Cards & Tokens

Access Point

The Access Point is a simple, cost effective, wireless ID security system. The Access Control Point allows hospitals and care facilities to control access to sensitive and restricted areas.

Care Cards & Tokens

Care management teams can configure individual cards and tokens via an easy-to-use programmer or Android App, assigning staff ID cards and tokens with the appropriate username and access level. Staff response and movement in the care facility is recorded, logging staff ID, the date and time of location, helping prove good care is happening.



KEY BENEFITS



Programmable Cards & Tokens

Care ID Cards or Tokens can be programmed with user details and access level.



Integration

The Access Control Point controls the door locking mechanism and raises an alarm on the call system should there be unauthorised access, 24 hours a day.



Restricted Access

With multiple programmable access levels, entry to sensitive areas can be managed, staff movement monitored and recorded on our data log system - allowing full accountability.



Security and Reassurance

Provides increased security over traditional key pad systems using NFC technology.



Indicator Lights & Corridor Display

The LED Over Door Light provides an instant visual aid to nursing staff for alerts and calls from patient rooms.



LED Overdoor Light 926
IP Overdoor Light Plus 946

KEY BENEFITS



Programmable

Light call patterns and colours can be adjusted to suit the establishment using a multi-colour high intensity LED.



Visual Aid

The over door light is typically used to mimic the call event that is happening in a room. Different call status and priority levels can easily be identified.



Sounder

An integral sounder may be configured to bring greater attention to certain alerts.



Follow Me Light

Over door lights can be configured to work as groups, guiding staff towards an area or zone where assistance is required.

The Corridor Display is an advanced information call system that is ideal for hospitals or large care facilities.

The metre wide information panel can be wall or ceiling mounted in corridors to provide a quick, clear call indicator to busy nursing staff.



Corridor Display IP480

KEY BENEFITS



Clear Visual Display

The metre wide 3-colour dot matrix display is designed to be clearly visible from a distance of at least 10 metres.



Bespoke Display

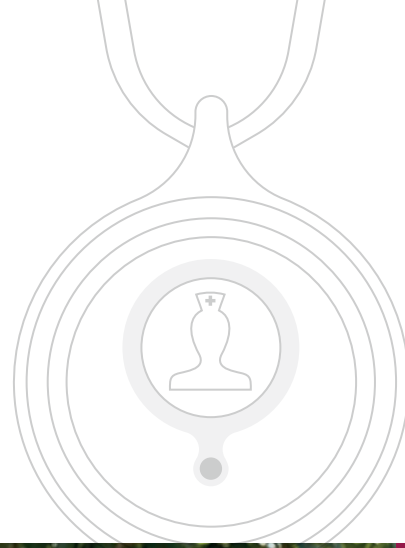
The Corridor Displays are individually programmable via a web embedded server, allowing the hospital and staff to adapt to the alerts to support internal procedures.



Audio Alarm

The Corridor Display features a selection of programmable sounds for call alerts.

Wearable Technology



Intercall Touch has a range of programmable wireless and wired accessories, which fully integrate into the system, providing flexible care and reassurance for users and their families. Intercall accessories are suitable for hospitals, residential care homes and assisted living settings.



982 - Wearable Call Point

983 - Neck Pendant



Wearable Call Point

The Wrist Call Point has a lightweight comfortable design that allows users to get on with their day-to-day lives safe in the knowledge that help is close at hand.

Neck Pendant

The Neck Pendant is a stylish mobile call device paired with the nurse call system comfortably worn around the neck giving confidence to the user free to enjoy life.

Wireless Portable Transmitter

The Wireless Portable Transmitter provides a simple connection to assistive technology devices. It pairs wirelessly with the nurse call system and can be individually programmed to raise the appropriate alert.

Android Programming App

The Intercall Programming App for wearable devices is available as a free download from the Google Play Store.



980 - Wireless Portable Transmitter

Nurse Call Accessories



PM2RJ - Pressure Mat

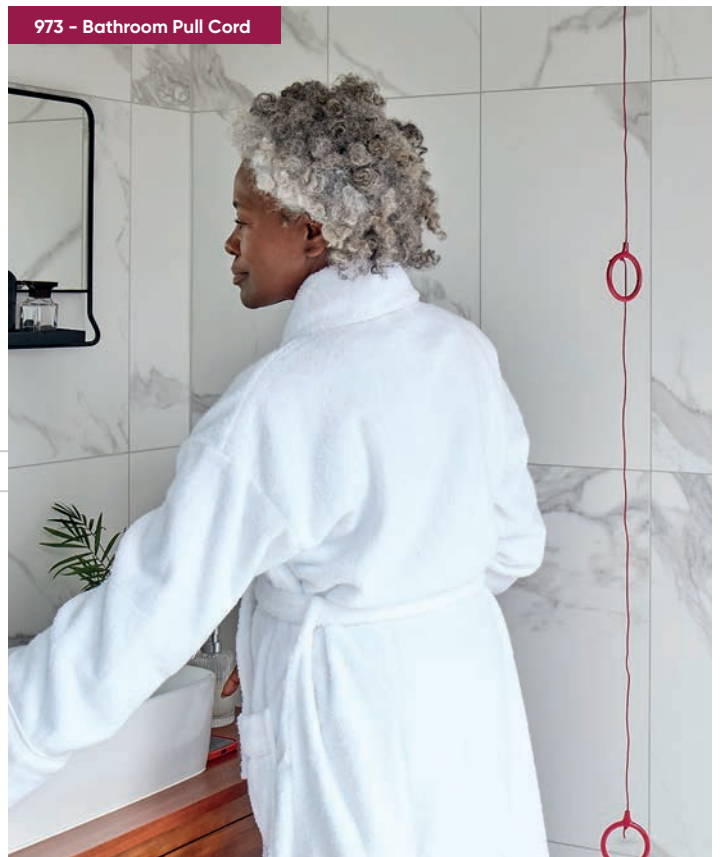
Pressure Mat

The Intercall Pressure Mat is an antibacterial floor mat to alert out of bed movement, simply connecting to the portable transmitter to prevent trip hazards.

Bathroom Pull Cord

The Bathroom Pull Cord is designed for use in a bathroom environment manufactured using an antibacterial cord with adjustable height settings and an anti-ligature breakaway to provide safety.

973 - Bathroom Pull Cord



972 - Pear Lead

Pear Lead

The Pear Lead connects directly to a Call Point, with a durable clip to fasten securely to the patient's sheets or bedclothes.

Programmable Function Handset

A Pear Lead with three programmable buttons to generate alternative alerts or switch third party control systems, such as lighting through a relay.



974 - Patient Handset



Datalogging

Record, Report, Reassure

Touch Controllers automatically capture and record all nurse call system activity. With the capacity to log over 100 million events, the Intercall embedded data log is an indispensable management tool for modern care providers, giving care managers and nursing staff valuable insight into the day-to-day running of their care facility, while demonstrating accountability to patients and their families, reassuring them of the highest level of care.

Basic System

A basic data log facility comes as standard with all Intercall systems and can be accessed via a standard browser.



Enhanced System

The enhanced data log system has the ability to produce both standard graphical and customised reports. Data can be accessed either by Windows-based Call Management Software or remotely via the Intercall Cloud based service.



Intercall Cloud

Suitable for both larger hospitals and care providers with multiple sites or single healthcare facilities, the Intercall Cloud gathers and collates nurse call data into a single secure access point.

Data is captured, encrypted and stored safely within the Intercall Cloud, allowing password protected access anywhere in the world via computer, tablet or phone keeping managers in touch with the latest activity and performance of their systems 24 hours a day.

The Cloud reporting platform features clear, easy to understand graphical charts that automatically present nurse call data to instantly review real time reports and analyse the performance of individual sites adhering to data compliance regulations.

Our Networks

Integration is key with the Touch Series. All products have been designed to work with each other and communicate with other technologies.





Our client service team is based at our Head Office in the United Kingdom. Below are some numbers you may find useful. There will always be someone available to speak to you during UK business hours, so please give us a call.

UK Sales: 01403 713240 / sales@intercall.co.uk
Int. Sales: +44 1403 713240 / sales@intercall.co.uk
Tech Support: 01403 713240 / support@intercall.co.uk

www.intercall.co.uk

